

Missed a payment?

Improve timeliness and accuracy of child care assistance payments. Review and approve your child care assistance contracts on the Provider Dashboard!



EPICS Child Care Provider Dashboard

The EPICS Child Care provider dashboard was designed for **child care providers**, owners, directors, and administrators of licensed and registered child care programs are encouraged to utilize EPICS Child Care provider dashboard.

Benefits of accessing this user-friendly platform include:

- **Accept and Decline Child Care Contracts Online**
 - Email notifications for pending, approved or denied contracts
 - View/print all child care contracts
- **View Child Care Payments and Remittances**
 - Optional: choose to go paperless
- **Manage Employees Records**
 - Activate and deactivate employees
 - Update address and contact information
- **Print/View Child Care Certifications**
 - Current certification
 - Star Level
 - Expiration date
- **Resources/informational Hyperlinks**
 - Direct access to Regulations NMAC 8.9.4 and NMAC 8.9.5
 - Direct access to provider surveys

Need help with the **EPICS Child Care Provider Dashboard**? You can find information and support at bit.ly/EPICSProvider or by emailing ececd-ecs-providergovernance@ececd.nm.gov

How to access Provider Dashboard?

Providers will need to have an account with New Mexico Early Learning System (NMELS).

- Create a free NMELS account here: <https://nmels.org>
- Providers will need to take a 30-minute training on the on the [New Mexico Early Learning System \(NMELS\)](https://nmels.org) website.
- Upon completion of training, providers will be prompted to complete and submit an access request form to ECECD (ececd-ecs-providergovernance@state.nm.us) to be granted access.



NEW MEXICO

Early Childhood

Education & Care Department